



## **Find Your Grind's Support and Training Offering**

Find Your Grind is committed to creating incredible learning experiences for students that are rooted in science-based learning design, delivered through cutting edge technology, and intuitive to use in any setting. However, we understand the challenges of incorporating new resources and we are here to support you. With any of the Find Your Grind for Education packages, we partner with each schools team to deliver:

- **Administrative Training (30 minutes):** During our FYG administrative training, we will work with school leaders to discuss the most effective classroom implementation and share best practices to introduce FYG to students. This training will also include a full walk through of the FYG administrative dashboards to learn the tools available to implement and analyze account insights and data.
- **Teacher Training (60 minutes):** Find Your Grind's account management team will lead an engaging and interactive session with implementing teachers to ensure they are comfortable with getting started. During this training, educators will be provided a complete walk through of their dashboards, practice creating classes, scheduling course work, tracking progress, generating grades, reviewing student profiles, and implementing best practices to the curriculum.
- **Live Chat Support and Support Articles:** If your educators need support in the moment, Find Your Grind provides embedded chat support where educators can reach out with specific questions or technical support. Through this chat portal, educators also have access to our support library of articles with helpful instructions on FAQ's.
- **Teacher Support Materials:** Educators are provided with supporting materials to enhance their implementation of Find Your Grind. This includes supporting documents to enrich their experience while also guiding educators through best practices of introducing new content. Each unit has a lesson plan that suggests engagement strategies for the classroom, reflective prompts for deeper engagement, and more.
- **Office Hours:** During the first 3 months of implementation, Find Your Grind will offer up to 4, 30-minute sessions during agreed upon dates and times to offer your educators an opportunity to meet with their account manager live, virtually. We specifically plan these early in the adoption stage to have educators feel support with getting started.
- **Mid-Year Check In with Administrators and Teachers (60 minutes):** Together, we will look over the successes and challenges of the first 6 months of the contract agreement. Find Your Grind will share impact reporting data to help you understand the implementation, use, and impact of the FYG learning experience. This will provide both teams an opportunity to dive deeper into student growth and success and plan for continued partnership.

- **End-of-the-Year Check-In (60 minutes):** Similar to the mid-year check-in, together we will review the implementation of Find Your Grind during the school-year. We will document learnings for future reference and review impact data from the year. This will provide both teams an opportunity to dive deeper into student growth and success and plan for continued partnership.
- **On-going Account Management:** Each of our partners will be designated an Account Manager to lean on for support. Administrators and teachers will have access to their account manager through email, phone, and video support.